

To: Residents & Families

From: Nicole Breslin, CEO
Joanne Scianna, COO

Date: March 10, 2020

Re: Coronavirus Update- Required Screening Effective 3/11/20

Youville continues to take the safety of our residents and our employees very seriously. We are continuing to monitor the evolving worldwide coronavirus (COVID-19) outbreak and prepare for the safety and well-being of our residents, staff and visitors.

Most importantly, at this time, we are intent on limiting the contact of any infected persons with our residents and staff, and so, have made changes to our visitor guidelines. **ALL visitors will be screened at our reception desk.**

The risk of contagion is vastly reduced when common-sense measures are consistently taken to limit this contact, and when we diligently engage in standard, universal infection control practices on which all of our staff are routinely educated and trained. Frequent hand-washing and cleaning of surfaces has increased in our communities.

At this time, we are **NOT allowing ANYONE** into our communities who meet any of the following criteria:

- You have a fever, cough or other respiratory symptoms.
- If you have recently visited a travel restricted country or an area with community spread of coronavirus (COVID-19).
- If you have had contact with a person who has or is suspected to have coronavirus (COVID-19).

We are also asking our families and professionals the following:

- **DO NOT VISIT** if you have flu-like symptoms (cough, fever, shortness of breath, sore throat)
- When you do visit, please **SANITIZE** your hands at our front door.
- **ALL GUESTS** must check in at our reception desk to be screened.

- The Program Department will be screening volunteers and entertainers.
- New and potential residents and their families are welcome to tour our community. When visiting, we will be asking them to follow our virus protection protocols.
- All residents are being monitored daily (as is our usual practice), BUT if you notice your loved one experiencing any flu-like or other respiratory symptoms, please report this to our nurses immediately.

We want to assure you that we do have proactive protocols in place in order to protect the safety of all residents and staff. **We also want to reassure you that there are no cases of COVID-19 in our communities!**

We will continue to send updates and will continue to follow the following websites:

DPH has created a website updated constantly with the latest guidance at www.mass.gov/2019coronavirus

For questions, call the DPH Epidemiology Line at 24 hours a day/7 days a week at 617-983-6800.

The CDC website at <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Cambridge Public Health at <http://cambridjepublichealth.org/services/diseases-conditions/coronavirus.php>

Lexington Public Health at <https://www.lexingtonma.gov/public-health/pages/current-information-covid-19-coronavirus>